

Returns Form

Thank you for purchasing from us and we are sorry that on this occasion your purchase has not been suitable for your purpose. To allow us to efficiently process your return please can you complete the below form and send it to us together with the item being returned.

Important

It is recommended that you use a reputable delivery service, which will insure the cost of the item(s) being returned. If using Royal Mail please obtain a Certificate of Posting. Please ensure that the returned parcel is well packed to prevent damage in transit, ideally in the original outer packing issued. Any items being returned must be unused, in original packaging. We regret that we cannot accept returns of personal health and hygiene products once the sealed packaging has been opened, or of any products made to order or your specific specification.

From:

Mr/Mrs/Ms etc	
Name	
Address 1	
Address 2	
Town/City	
Post Code	
Telephone no.	
Email	
Date	

Tell us about the product you are returning:

Product Code	
Item Description	
Your Order No	

Tell us why you are returning the product: (please tick as appropriate)

Not required/Not Liked	
Wrong item ordered	
Wrong item sent	
Faulty on receipt	Please advise fault
Faulty after use	Please advise faulty
Damaged in transit	Type of damage
Other	Please advise

What would you like to do (please tick)

Please send me a replacement (if size was wrong please advise correct size)	
Please cancel this order and issue a refund	

Office Use:

Condition of return	Date/Signature:
Action taken upon return	Date/Signature:

GOODS INWARDS
2PROTECT MOBILITY
C/O WREA GREEN DISTRIBUTION
UNIT 1 BROOK MILL
STATION ROAD
WREA GREEN
PRESTON
PR4 2PH

RETURNS LABEL
FOLD ALONG DOTTED LINE AND USING CLEAR STICKY
TAPE FASTEN ADDRESS LABEL ONTO YOUR PARCEL